

6. Customer focus

Our customers are at the heart of everything we do. Micro Focus has more than 30 years' experience and more than 15,000 customers, including more than 70 of the Global 100 companies and one million licensed users.

Our Enterprise Application Management solutions enable our customers to identify the value of the applications that run their businesses, increasing the value of IT, and communicating change more effectively.

Micro Focus is a true business partner, bringing expertise and services to bear across its customers' businesses. We offer complete enterprise solutions,

enabling deeper strategy, integration and extension – with market-leading products. Micro Focus provides a broad spectrum of enterprise application development services.

Micro Focus SupportLine is committed to the success of our customers and partners. Our dedicated and skilled staff, and our website, provide high-quality, highly-responsive technical support.

In summary, our mission is to provide innovative software that enables organisations to improve the business value of enterprise applications dramatically and to respond to changes rapidly.

“This solution gives us a view across our whole portfolio so we can analyse those areas that are using a lot of resource, and focus on reducing that cost.”

Andy Givens, Head of IT, Mainland Europe, HSBC

